

RETURN MERCHANDISE FORM: PLEASE READ AND COMPLETE

Easy Returns

Your satisfaction is very important to us. You can return any NEW UNUSED product for a full refund or exchange within 90 calendar days from original date of shipment. Products that have been installed cannot be returned.

Exchange Instructions:

Due to return processing times all returns will be refunded via the original form of payment. This return form is not a valid method of placing an order for replacement items. All replacements must be done online.

Exhausts and Chrome Accessories: Exhaust systems and other chrome accessories should be thoroughly inspected for defects in the chrome or other damage PRIOR to installing onto the bike. If any defects in material or workmanship are detected you must inform us immediately of the defects and wait for further instructions. Once you have installed the pipes or other chrome accessories they are not returnable unless fitment defects are discovered when trying to install them. This does NOT include scratches and blemishes to the chrome, which as stated earlier, must be detected and reported to us BEFORE installation begins.

*******Credit Card Refunds are only possible up to 90 days following the ORIGINAL ship date! *******
******* Returns will be processed within 7-10 business days of our receipt of the package *******
*******You will receive a confirmation email as soon as your return / refund is processed*******

Shipping and handling fees are not refundable. Please ship the items back to us prepaid and with the proper packaging. For your protection, make sure to insure the package. We will not be responsible for lost or damaged packages.

Warranties: Most items sold by us are covered by a manufacturer's warranty. Please contact us for any warranty issues. Depending on the manufacturer, CruiserCustomizing will handle warranty claims in-house or refer to the manufacturer.

When returning products:

1. Ensure your name, address, and original order number are clearly written on the outside of the box.
2. Note the damage. If the product is damaged, use a marker and masking tape to mark directly on the part where any defect or blemish resides.
3. Repackage properly for return shipping. Any returned items received damaged due to loose or improper packaging will be denied. NO EXCEPTIONS!
4. Completely fill out the form below, sign and date. *(Incomplete forms will result in a delay of return processing)*
5. Include a copy of your original sales invoice.

Customer Name:	Customer Number:	Invoice Number:	Year/Make/Model
How did you pay for the item that is being returned? <input type="checkbox"/> Credit Card <input type="checkbox"/> Other			
Warranty: Subject to inspection of returned part. Denied warranties may be sent to back at customer's expense. All freight is the responsibility of the customer and will not be reimbursed in the event of a warranty claim. Warranty replacements are returned via ground shipping at no charge.			
Qty	Part Number	Part Description	Reason for Return

Ship To:
Returns Fulfillment Center
4671 Las Positas Road Unit C
Livermore, CA 94551

For Internal Use Only				
Date:	Rcvd' by:	PSD by:	Postage:	
<input type="checkbox"/> RTS	Notes:			
<input type="checkbox"/> NO RTS				